AGENDA

Clinical Advisory Panel



June 28, 2002 10:00 AM – NOON* US Bank Building, 980 Ninth Street, 5th Floor Conference Room Sacramento, CA

I. IMR Update - HMO Help Center

Objective: To provide a summary of the IMR system and trends in applications and IMR Results;

an overview of current data system tracks cases and manages results from the IMR

process; and data from the HMO Help Center 2001 Annual Report.

Facilitator: Alan Smith

II. Outreach Efforts - UCDMC Project

Objective: To provide an update on the progress of the provider IMR website project and results

of outreach activities.

Facilitator: (invited) Mike Schults; Donna Whittington

III. U.S. Supreme Court decision of Moran v. Rush-Prudential and implications for California IMR

Facilitator: Tom Gilevich

IV. Next Steps

Objective: Review and approve meeting schedule for remaining 2002 calendar year.

Facilitator: Tom Gilevich/Phillis Soresi

(*In limited occurrences or due to unforeseen circumstances, there may be a change to the order of agenda items. Public comment will be taken after each agenda item. The adjournment time of the meeting is approximate.)

Special accommodations for persons, such as sign language interpreter services, are available for persons to attend the meeting. Please request any such services at least seven days in advance of the meeting. This agenda is available on the Department of Managed Health Care's web site at www.hmohelp.ca.gov. Please direct requests for accommodations to Phillis M. Soresi at (916) 324-9034 or psoresi@dmhc.ca.gov, Department of Managed Health Care, 980 Ninth Street, Suite 500, Sacramento, CA 95814.